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*"Helping children and families through the most difficult times of their lives"*

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# **Residential Provider Transformation: Best Practices and Positive Outcomes**

**Presented by:**

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“WHO IS YOUR  
LONELIEST  
KID?”





# FAMILIES TAKE CARE OF KIDS BEST





KIDS HAVE FAMILIES,  
EVEN IF THEY'RE  
NOT KNOWN TO US



FAMILY  
CAN BE  
FOUND...

IN OUR  
OWN  
OFFICE



# LIGHTING THE FIRE OF URGENCY

## FAMILY FINDING AND THE WRAP-AROUND PROCESS





# 1. DISCOVERY

FIND 40 PEOPLE

MINE

INTERVIEW

SEARCH

MAP

PERFECT YOUR PITCH

REMEMBER THE “RULE OF THREE”





2.

# ENGAGEMENT

SAFETY FIRST

HELP COMES IN MANY FORMS

LEADERS EMERGE

BE PREPARED FOR

REACTION



# 3. PLANNING

GET TOGETHER  
IDENTIFY CHALLENGES  
CLARIFY STRENGTHS  
FIND SOLUTIONS

“PLANS FAIL, CHILDREN DON’T”



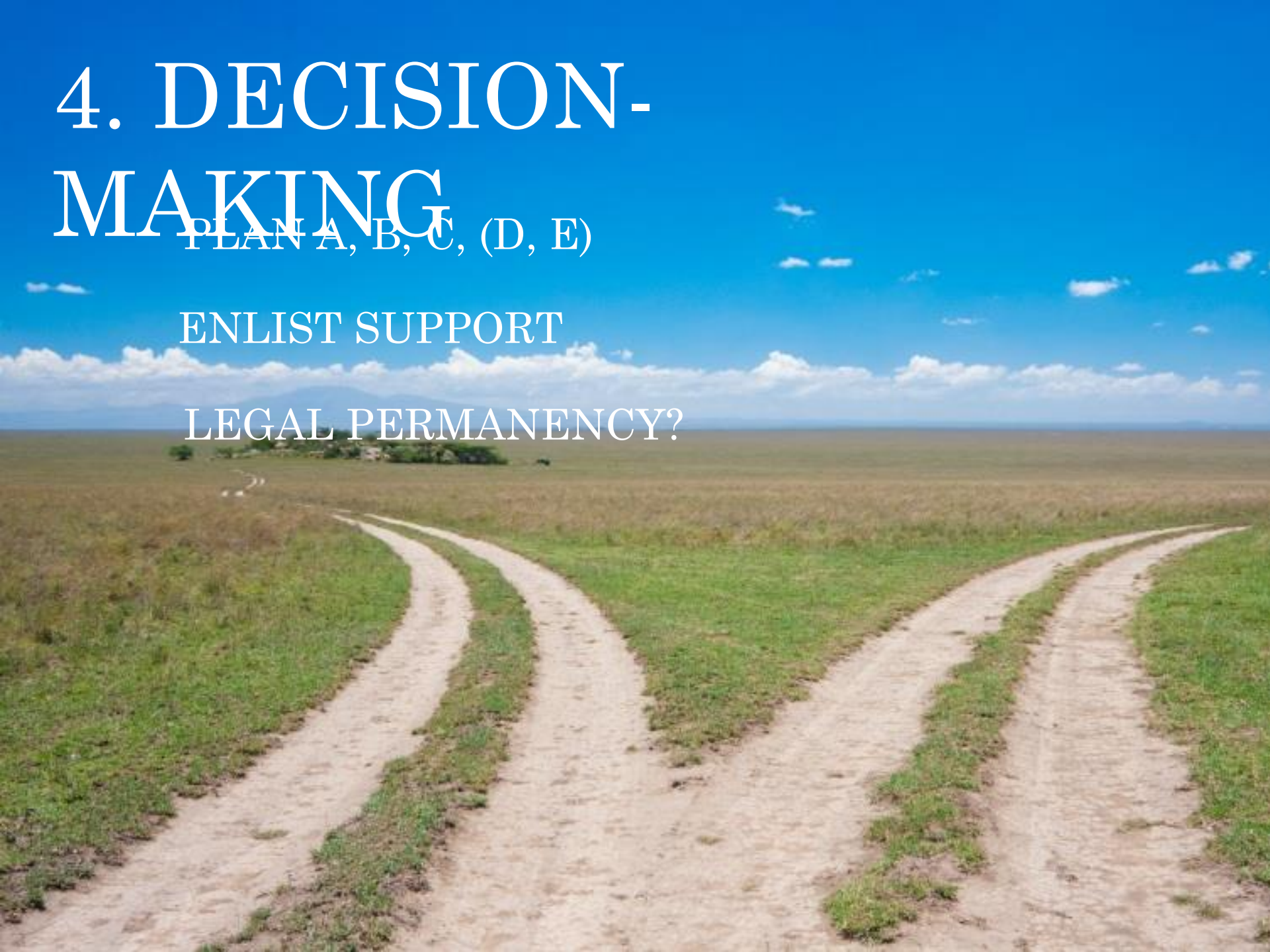


# 4. DECISION- MAKING

PLAN A, B, C, (D, E)

ENLIST SUPPORT

LEGAL PERMANENCY?



5.

# EVALUATION

PLANS ARE: SAFE, STABLE, LASTING

BACK-UP PLANS IN PLACE



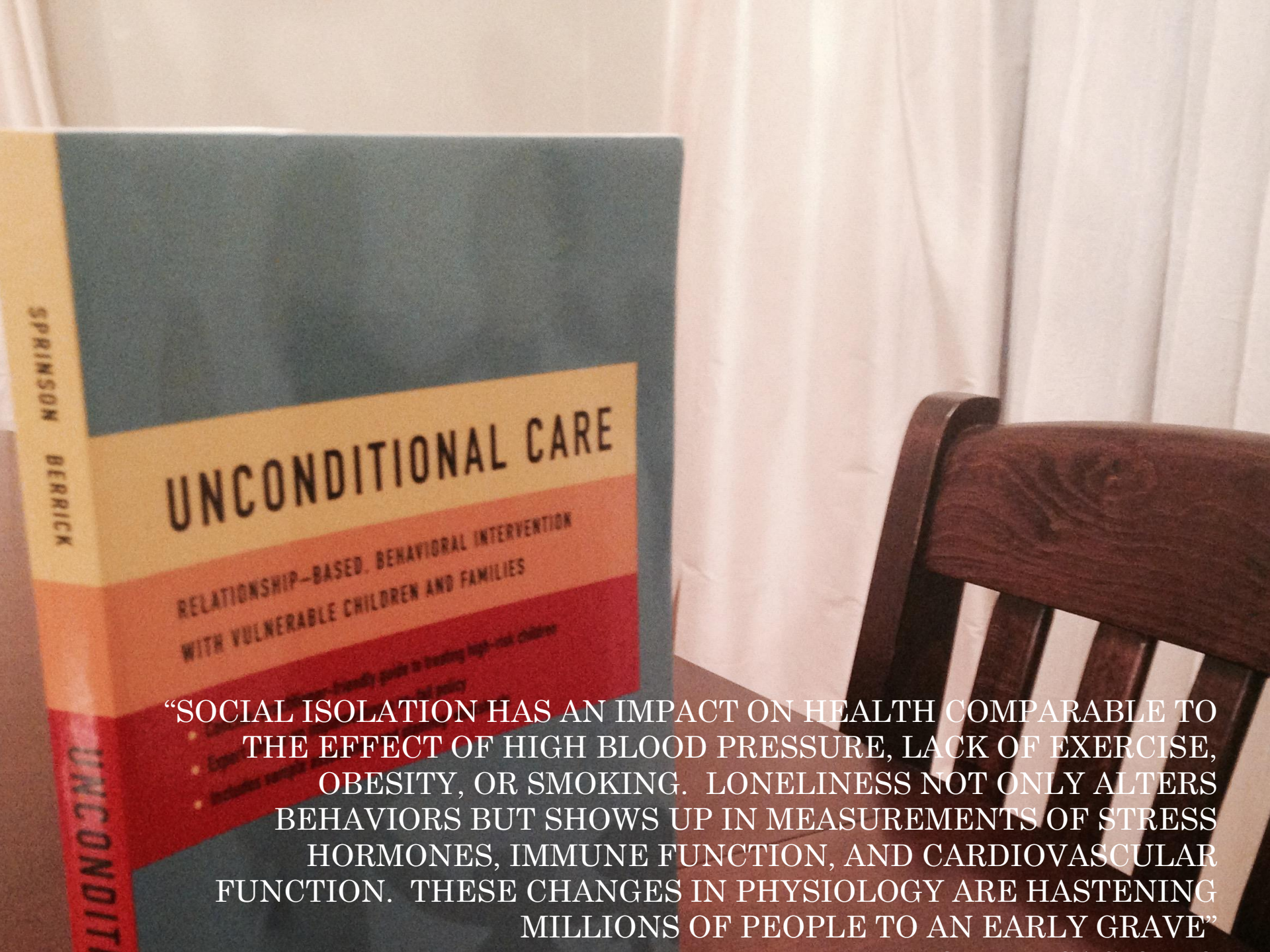


# 6. FOLLOW-UP SUPPORT

ACCESS TO INFORMAL AND FORMAL  
SUPPORT

SUPPORTS ARE NORMATIVE AND  
ENDURING





SPRINSON  
BERRICK

# UNCONDITIONAL CARE

RELATIONSHIP-BASED, BEHAVIORAL INTERVENTION  
WITH VULNERABLE CHILDREN AND FAMILIES

“SOCIAL ISOLATION HAS AN IMPACT ON HEALTH COMPARABLE TO THE EFFECT OF HIGH BLOOD PRESSURE, LACK OF EXERCISE, OBESITY, OR SMOKING. LONELINESS NOT ONLY ALTERS BEHAVIORS BUT SHOWS UP IN MEASUREMENTS OF STRESS HORMONES, IMMUNE FUNCTION, AND CARDIOVASCULAR FUNCTION. THESE CHANGES IN PHYSIOLOGY ARE HASTENING MILLIONS OF PEOPLE TO AN EARLY GRAVE”



# IN WRAP-AROUND...

TEAM COMPOSITION AND  
GREATEST UNMET NEED





# The Seneca Model

Behavioral

Relational

Ecological



# RBS (Residentially Based Services)- Family Connections Program

- Pilot program in California's Continuum of Care Reform (CCR)
- 2 year program (6 months residential, 18 months community-based)
- Cost Neutral, blended stream funding strategy
- "Dissolve the walls"- transparent treatment delivery, family driven/involved care





# Short Term Solutions

2-4 bed options

30-60-90 day stays

Intensive family engagement strategies

After-care support options (Mobile Response Teams, Wraparound etc.)

Crisis stabilization units, partial hospitalization programs



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