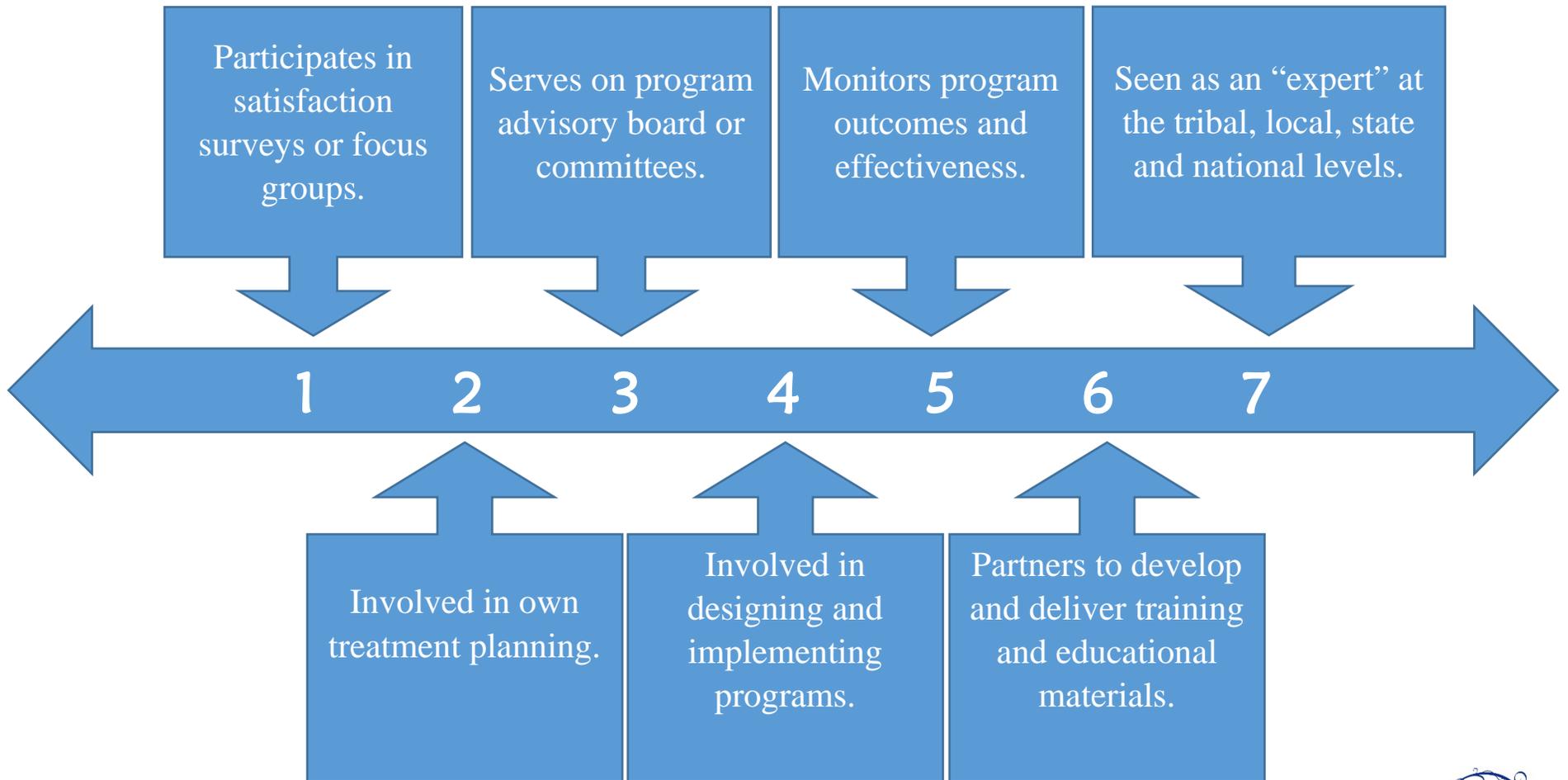


# Trauma Informed Systems Transformation

## Continuum of Engagement to Partnership with Persons with Lived Experience



# Trauma Informed Systems Transformation

## Process of Engagement to Partnership with Persons with Lived Experience

### Not Started

Site has mechanisms for families, youth, and adult consumer to provide feedback on services and programs such as satisfaction surveys, or comment boxes.

### Training

Site provides opportunities for family, youth & adult consumers to receive training in evidence-based practices, organizational infrastructure, change theories & implementation science.

Selection of training needs includes input from the family, youth &/or adult consumers to receive the training.

Site recognizes the benefit of informing their consumers.

Training opportunities are offered for all stakeholders, and offerings are visible for all who may be interested, i.e. flyers prominently posted in waiting areas

### Connecting

Youth, families, adult consumers and providers partner in the development of the treatment plans and determine together how success is measured.

Family, youth and adult consumers recruited for advisory board and opportunity to use their voice to impact decision making.

### Setting Up

Families, youth and adult consumers are regularly invited to take part in outreach activities to raise awareness about child trauma services.

Family members are treated as essential partners in the recovery from traumatic events.

### Putting into Practice

Family, youth and adult consumers' experiential expertise is valued and regularly highlighted as an integral part of the success of the organization.

Providers and programs use youth, family and adult consumers experiences in treatment to improve practice and policies reflect commitment to ongoing engagement efforts with youth, families, adult consumers and specific populations including military families, tribal communities, refugees and other insular groups.

### Full Application

Youth, families and adult consumers are provided with regular opportunities, financial compensation, and logistical support to encourage peer networking, peer support and provide education/training to staff.

Youth, families and adult consumers are regularly asked to take on leadership roles within the organization and their professional development is encouraged

Youth, families and adult consumers participate as partners at all levels of program design, development, implementation and evaluation.

Policies reflect collective, shared input from administration, providers, youth, families and adult consumers in all program areas including services, policy development, and creation of avenues for funding support.

