

Growing from a CRCG to a System of Care

Bexar County
Children and Youth Behavioral Health System Of Care
(Bexar SOC)

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SYSTEM OF CARE

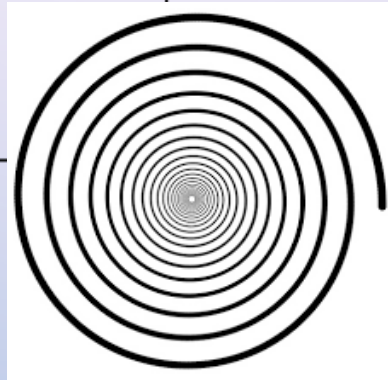
A spectrum of effective, community-based services and supports for children and youth with or at risk for mental health or other challenges and their families, that is organized into a coordinated network, builds meaningful partnerships with families and youth, and addresses their cultural and linguistic needs, in order to help them to function better at home, in school, in the community, and throughout life.

Community Resource Coordination Groups

Community Resource Coordination Groups (CRCGs) are county-based groups of local partners and community members that work with parents, caregivers, youth and adults to identify and coordinate services and supports, including behavioral health, basic needs and caregiver support. They help people whose needs can't be met by one single agency and who would benefit from interagency coordination.

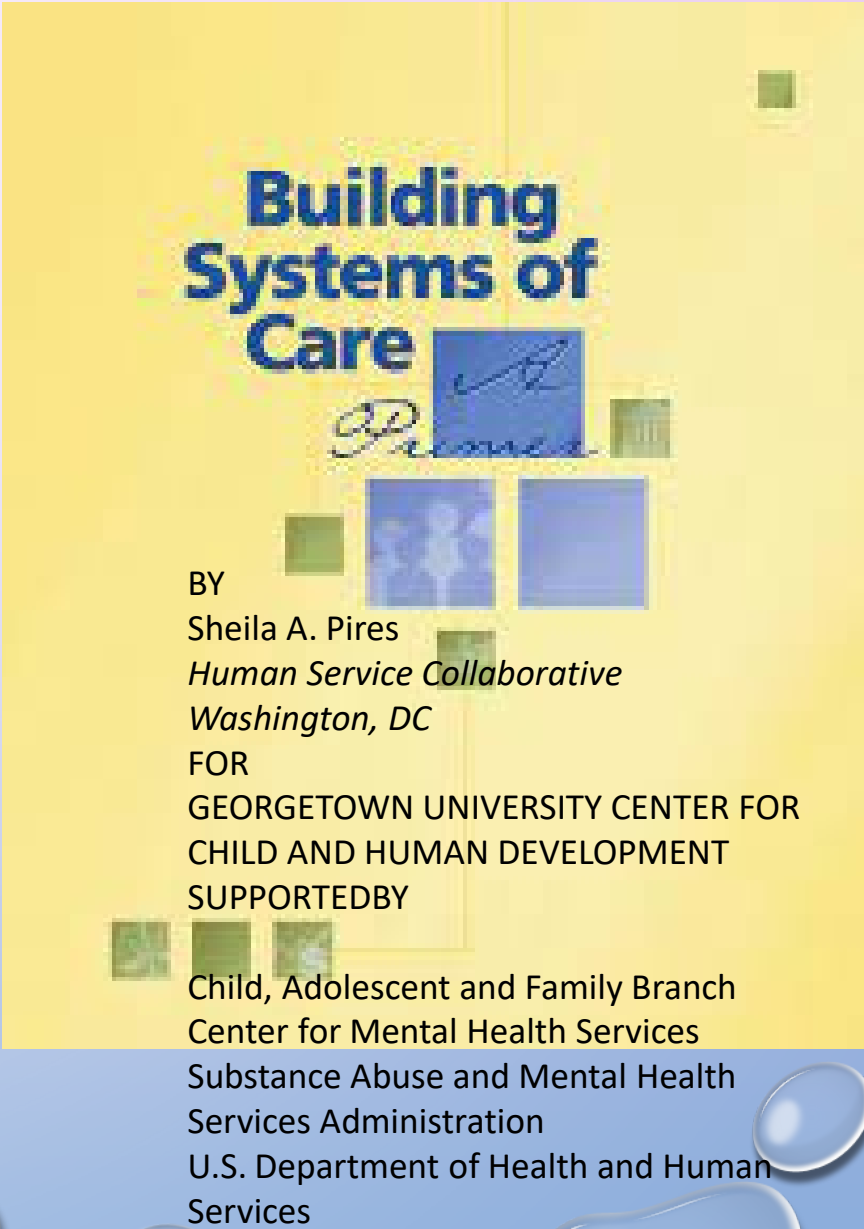
SLOW DOWN

<p>I am</p>	<p>I need to</p>
<p>I am looking forward to</p>	<p>In my work I am focused on</p>



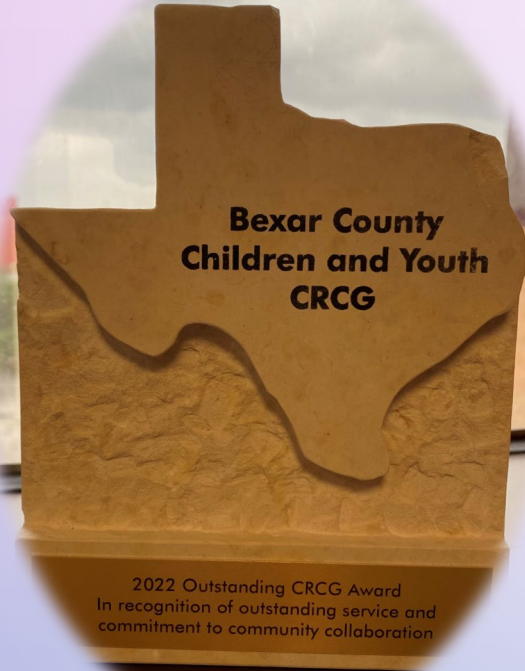
BEXAR SOC

- History
- Current State
- Progress
- Future



BEXAR SOC HISTORY

- 1986 CRCG -local interagency groups come together to develop individual services plans for children/youth who have intensive needs that can best be met through interagency coordination and cooperation
- 2015 The City of San Antonio was awarded SAMHSA SOC Expansion Grant for Bexar CARES to continue.
- 2018 SAMHSA Grant was pulled
- 2019 BC Juvenile Probation Dept. & Kronkosky Charitable Foundation invest in CRCG
- 2022 Bexar children and youth CRCG was named the Texas outstanding CRCG
- 2022 Kronkosky Charitable Foundation invest in Bexar SOC
- 2022 Bexar CRCG is pivotal in establishing the Bexar County Children and Youth Behavioral Health System Of Care (Bexar SOC)
- May 4th, 2022, the Bexar SOC taskforce was created



- Self care
- Networking
- Success stories



2022 Bexar Children and Youth Community Resource Coordination Group

2022 OUTSTANDING TEXAS CRCG

With the support of SAMHSA's free National Training & Technical Assistance Center (NTTAC) the Texas SOC office, and the dedicated Bexar MOU partners, we moved forward to create the Bexar SOC.

COLLABORATING



Evaluate, accept, and share referral forms	Chair 2023 DFPS Leadership team/ state agencies & MOU signees 2024 CHCS, 2025 BCJPD, 2026 AACOG, 2027 DSHS, 2028 TJJD Volunteers are welcome to support these agencies.
Develop and distribute the agenda and minutes	
Send the ISP form to the caseworker & inform of process	
Manage all participate confidentiality forms	
Schedule emergency CRCG meetings	
Share physical location and virtual link with attending agencies.	
Address issues/complaints	
Sign and approve Non-Ed fund documents	Co-Chair 2023 CHCS
Create and send endorsement letters to referring caseworker	
Assist Chair in managing the meeting	
Document the meeting minutes and send to Chair	
Submit monthly data to the State CRCG office	
Promote the completion of the fm. satisfaction survey	
Send request for updates and follow up, as needed.	
Communicate and invite schools to participate.	Region 20
Assist the Chair with collection or minutes	Meeting support (Volunteer #4) 2023 BCJPD
Manage virtual participants and document attendees	
Review and provide any legislative updates to the group.	
Ensure all information is handled appropriately	Compliance Coordinator (Volunteer #2) 2023 AACOG
Assist Chair w/ collecting Confidentiality forms.	
Ensure compliance with all documentation and follow ups	
Maintain communication with referring agencies	Partner Engagement (Volunteer #3) 2023 DSHS
Check in with agencies & encourage attendance	
Invite new agencies to participate.	
Follow up with caseworker to ensure ISP was completed	
Chair and Co-chair support	2023 TJJD
Collaborate with SOC & additional community organizations	Community Support (Alice)
Orient and train new members	
Maintain participant roster (completed confidentiality forms)	
Attend CRCG bridge calls and webinars and report to group	

CONNECT TO YOUR NEIGHBOR

Discuss with someone sitting
next to you

- I am ...
- I need to...



The happiest people I know are people who don't even think about being happy. They just think about being good neighbors, good people. And then happiness sort of sneaks in the back window while they are busy doing good.

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<p>1. Family and Youth Driven</p>	<p>Family and Youth Driven Family and youth driven, with families and young people supported in determining the types of treatment and supports provided (with increasing youth/young adult self-determination based on age and development), and their involvement in decision-making roles in system-level policies, procedures, and priorities.</p>
<p>2. Community Based</p>	<p>Community based, with services and supports provided in home, school, primary care, and community settings to the greatest possible extent, and with responsibility for system management and accountability resting within a supportive, adaptive infrastructure of structures, processes, and relationships at the community or regional level.</p>
<p>3. Culturally and Linguistically Competent</p>	<p>Culturally and linguistically responsive, with agencies, services, and supports adapted to the cultural, racial, ethnic, and linguistic diversity of the young people and families they serve to provide care that meets individual needs, including those shaped by culture and language, and to ensure equity in access, quality, and effectiveness of services.</p>

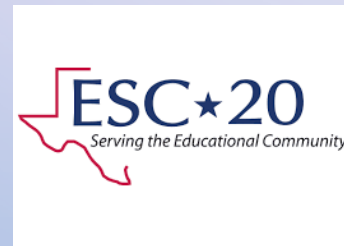
“Developmental Systems Change –

In a stage-based developmental process, the systemic change necessary to achieve improved outcomes for children and their families takes **considerable time to mature.**

Often supported by Federal, State, or private foundation funding, the initial stages of establishing a system of care may **take 3—6 years.** Building the infrastructure of a system of care **requires time to craft a shared vision, develop a theory of change, develop strategic and action plans, establish governance structures, and foster the trust necessary to formalize and sustain long-term commitments.** Because systems of care often require collaboration with other departments, agencies, or organizations, their respective objectives for demonstrating results or impacts must also be addressed. Therefore, **a well-designed quality assurance process through which timely data** are collected, shared with stakeholders, and used to make adjustments is a vital element of any systemic change process.”

<https://www.childwelfare.gov/pubs/acloserlook/overview/overview2/>

2022 BEXAR SOC TASKFORCE



BEXAR SOC BEGINS CREATING CONNECTIONS AND BUILDING TRUST

Asset Mapping
people are the greatest asset

RED – WHAT WE CAN'T FIND

YELLOW – WHERE WE NEED CONNECTIONS

GREEN – WHERE WE FEEL CONNECTED



**“ All that you touch You change.
All that you Change Changes you.
The only lasting truth is Change.”
-Octavia E. Butler**

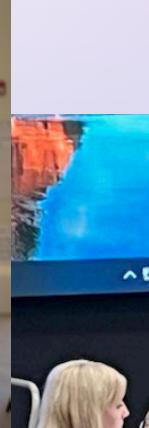


150 + participants
5 organizations attend
all the session

Please invite city and state
representatives



More
please



- Runaways
- Teen parents' rights
- Qualifications for grandparent services
- SUD youth treatment
- Transportation



- 60+ connections**
- New Collaborations
 - New MOUs
 - Funding partnership
 - Support to families
 - New CRCG participants





The Bexar SOC effort is working to create an alliance across multiple systems.

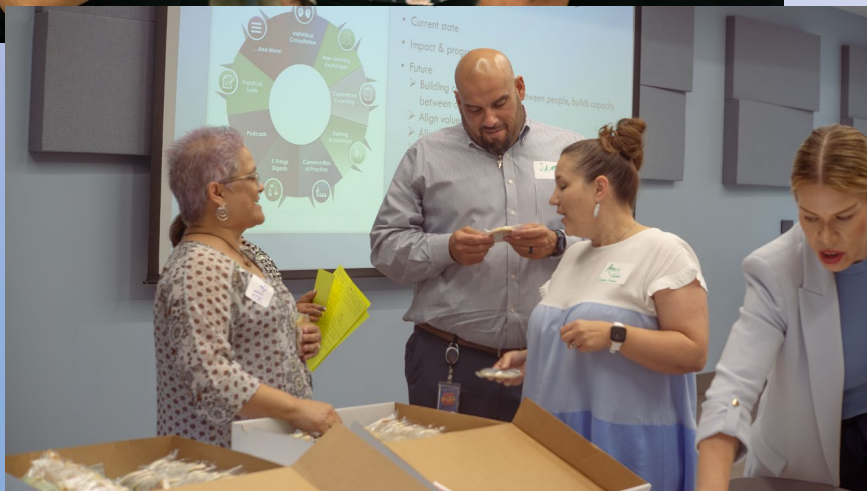
Harmonizing efforts to align goals, build trust, Coordinate efforts, and drive system change.

The work uses a community strength-based approach and occurs in the spaces where the work is already happening.

Is culturally and linguistically competent. We are strengthening connections between people across the system alliance.

Is family and youth led. Investing in context experts to ensure those with lived experience are authentically engaged in all areas of decision-making.

Developing a shared vision to raise capacity, sustainability, and multiplying investments.



CONNECTING NEIGHBORS

Discuss with a set
of partners near
you

In my work I am
looking forward
to...

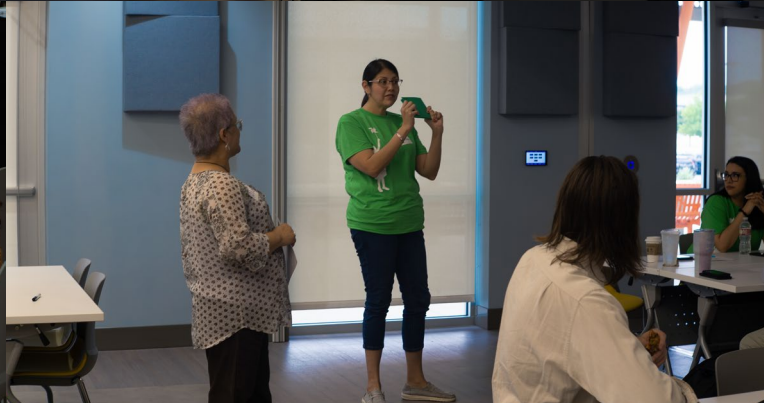


WHO DO
I KNOW,

WHO DO
I NEED TO
MEET,

&
WHO DO I
NEED TO
FIND



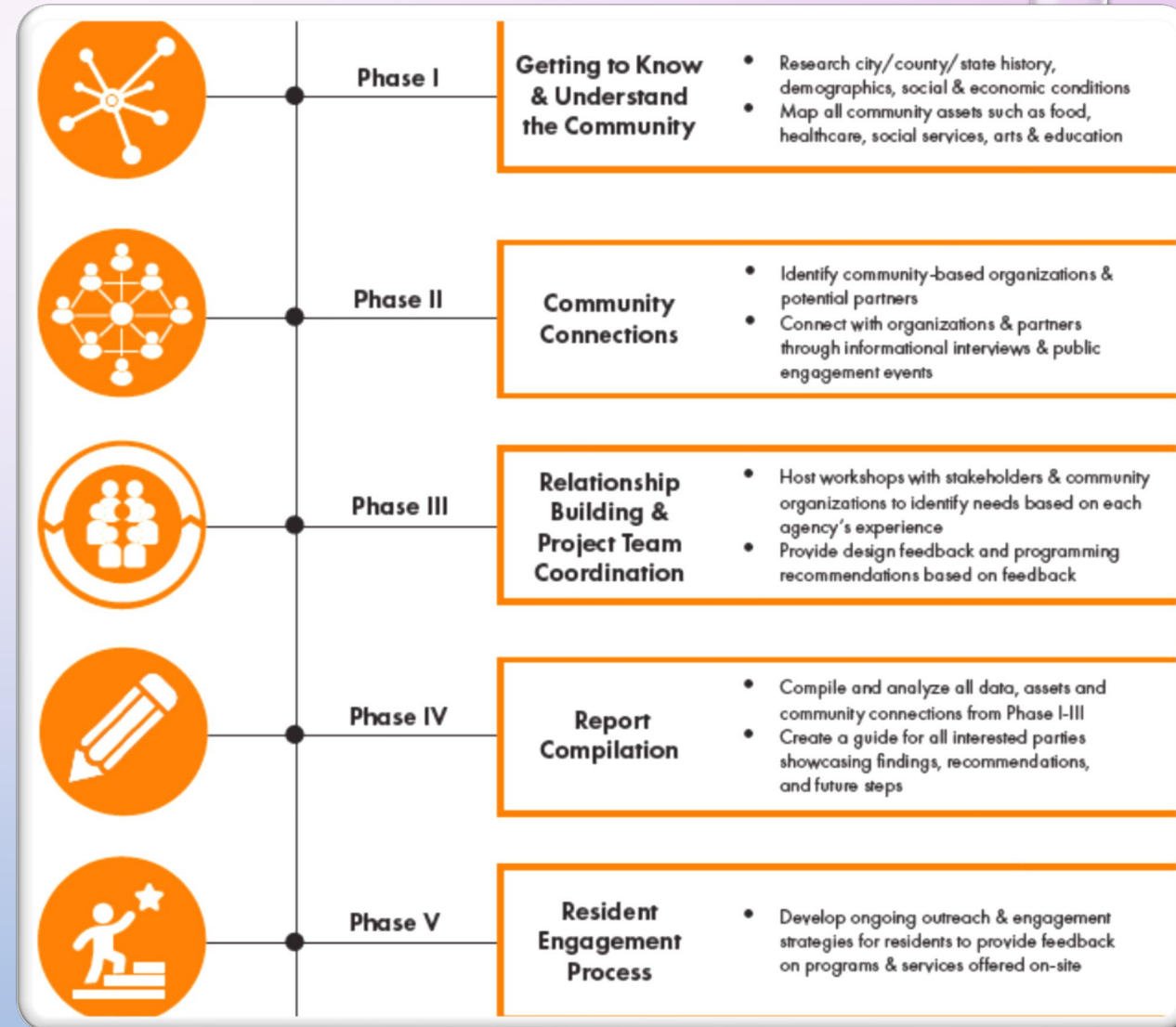


ASSET BASED COMMUNITY DEVELOPMENT

- Harmonizing vs Buy In
- Mirror vs a Target
 - Window (lived experience) vs a Mirror (organization's work)
- Compass vs a Ruler
- Flashlight vs a Hammer

2023 Success

- 70 + Connections
- Designated time to purposefully network
- Bexar CRCG is a Tx leader
- Challenges
 - SOC is an abstract concept
 - Keeping up with the “blessings”



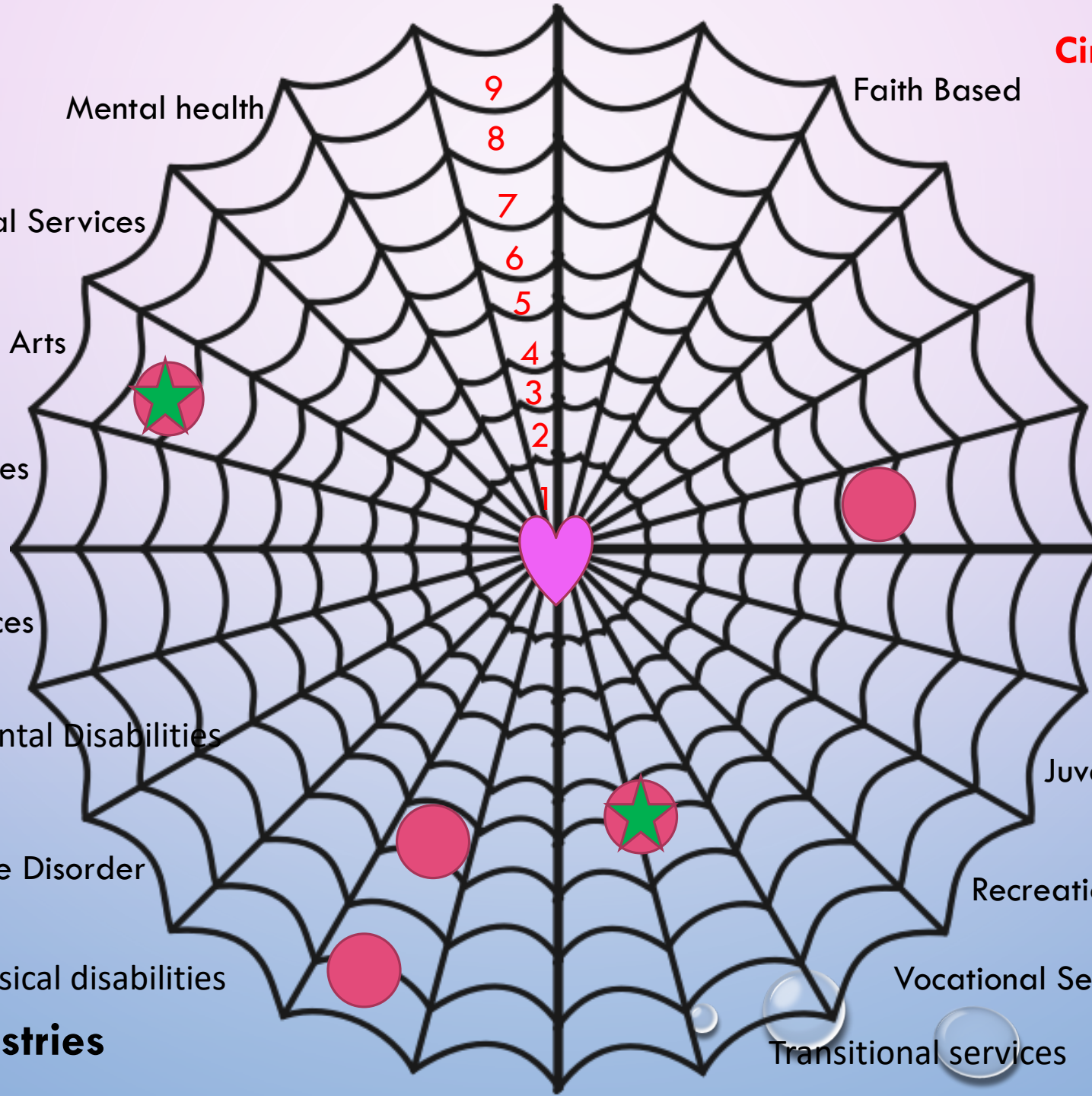
Circles are the categories

Collaboration/s

Lived exp.

SOC advisory

1. in home services
2. In school services
3. Self-advocacy
4. Peer support
5. Awareness
6. BH education
7. TIC
8. Training
9. Policy



Data driven decisions

Juvenile Justice

Recreational Services

Vocational Services

Transitional services

Mental health

Faith Based

Social Services

Arts

Educational services

Health Services

Intellectual and Developmental Disabilities

Substance Use Disorder

Physical disabilities

Wedges are the industries

CONNECTING WITH COMMUNITY

Let's all come together and discuss how we can use

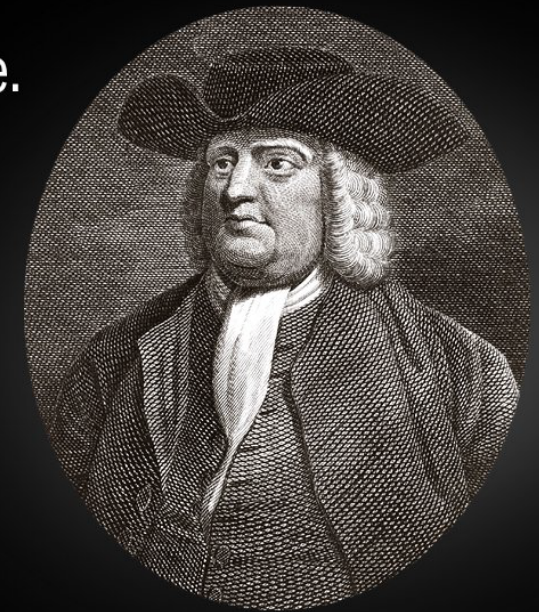
- I am ...
- I need to...
- I am looking forward to...

To support each other

In my work I am focused on

I expect to pass through life but once.
If therefore, there be any **kindness**
I can show, or any **good thing**
I can do to any fellow being,
let me do it now, and not defer
or neglect it, as I shall not
pass this way again.

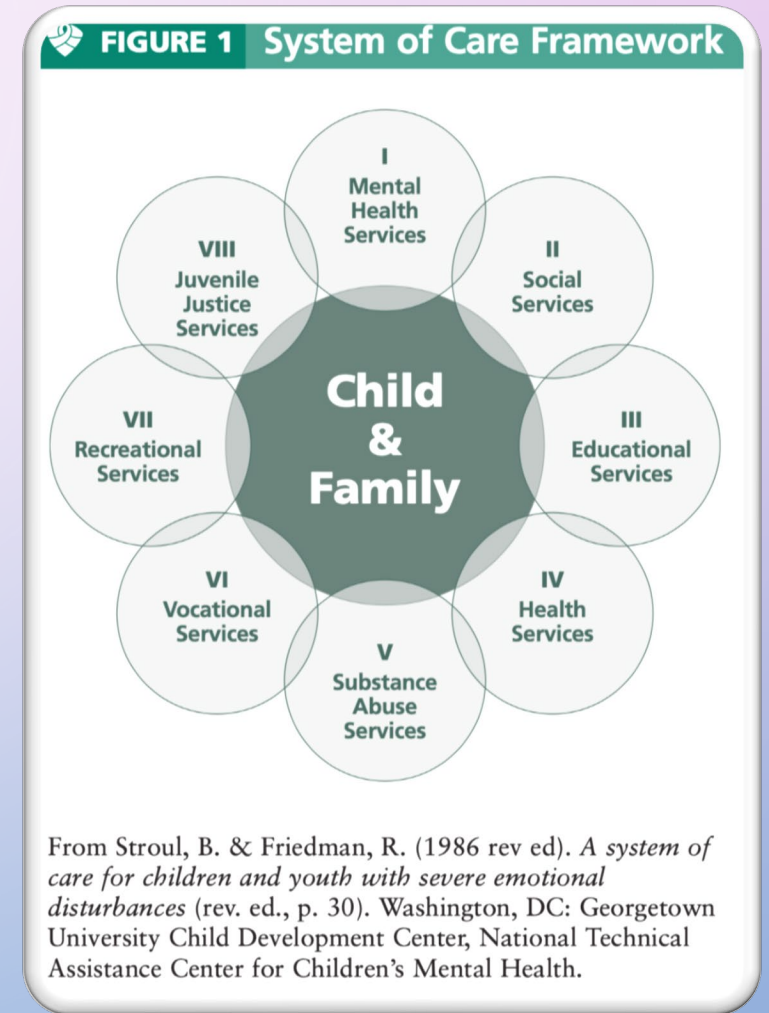
– *William Penn*



CONNECTING PEOPLE WORKING IN SIMILAR WAYS BUT IN DIFFERENT SPACES

BEXAR SOC CONNECTING SESSIONS

- Networks, Hubs, & Platforms
- City and State services
- Local collaborations
- Insurance
- Full-day event
- City and state representatives





THANK YOU



- History
- Current state
- Impact & progress
- Future
 - Building connections & trust between people, builds capacity between organizations
 - Align values to align goals
 - Align goals to create a shared vision
 - A shared vision to create system change at many levels
 - Individual change
 - Departmental change
 - Organizational culture
 - Policy/procedure of the industry
 - State & local policy